

CAHOOTS is a mobile crisis intervention service with two teams that are integrated into the City of Eugene's Police Department system. The free, confidential response is available for a broad range of non-criminal events including;

- Persons who are intoxicated or under the influence of controlled substances
- Persons needing immediate care, custody or treatment of mental illness
- Persons in need of immediate shelter
- Requests for *non-emergency* medical evaluation and transports, including prescription drug refill transports.<sup>8</sup>

CAHOOTS employees are not armed and do not perform any law enforcement duties. Any time a request for service involves a **crime, a potentially hostile person, a potentially dangerous situation (to the subject or the public in general) or an emergency medical problem**, the call will be referred to the Eugene Police Department or Fire/EMS for dispatch.

CAHOOTS calls are triaged based upon urgency, not simply by the length of time holding. Calls such as suicidal subjects or those posing a safety risk to the person involved (intoxicated subject at risk of falling into traffic) should be dispatched before non-urgent requests

CAHOOTS operate out of three vans which are staffed by a minimum of two people employed by White Bird. One staff person will have minimum training as an Emergency Medical Technician (EMT). The second staff person is referred to as a 'Transportation Officer.'

- 1J77 is staffed seven days a week, between 0500 and 1700 hours.
- 3J78 is staffed seven days a week, between 1000 and 2200 hours.
- 3J79 is staffed seven days a week between 1700 and 0500 hours.

CAHOOTS will clear for service on Channel 2. They are made available in the same manner as any other patrol unit. CAHOOTS would like to be told about priority calls (police assist, subjects in immediate crisis, etc.) pending for them while they are on other calls. They may be able to clear sooner than they otherwise would have, particularly on counseling calls. The easiest way to do this is to say: "3J7? advise your ETA to clear". They may ask for more details, but this is a good indicator to them that they may need to expedite clearing.

CAHOOTS can transport passengers needing cart seats or those in wheelchairs on a case to case basis. If the person is unable to get out of the wheelchair and transfer into a regular seat in the van, then CAHOOTS will likely not be able to transport them.

When CAHOOTS is not responding to calls for service, they will be actively patrolling the **core area**. Their core area is defined as Kincaid to Chambers, 18<sup>th</sup> to the Willamette River, Alton Baker Park, Downtown Mall, Parks, and the West University business district. If CAHOOTS indicate they are on a

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<sup>8</sup> Administrative Directives AD 14-005 & AD 14-008

patrol check in the downtown area, the Station 2 dispatcher should place them on a patrol check call using the commonplace of "downtown" and then immediately clear them off with the disposition of PCHK.