

Community Responder Resources

[This page will be professionally formatted for the final version. For the beta version, we wanted to show a basic draft so reviewers could provide feedback on the content.]

Maps and directories

Partner organizations have created other maps and directories showcasing alternative response programs:

1. [The Right Response Directory](#) - map and directory to assist in finding local alternative response programs, including mobile crisis and other programs not connected to 911.
2. [Safer Cities](#) - map of alternative response programs profiled by the Safer Cities research team.
3. [Just Mental Health Map](#) - map and directory of alternative response programs, including mobile crisis and other programs not connected to 911.
4. [Eastside Indivisible Program Directory](#) - directory of direct-dispatch non-police response programs, with descriptions of each program.

Resource lists

Partner organizations have assembled other resource lists similar to this page:

1. Transform911 [Resource Hub](#) - resources across the alternative response landscape, including innovations within 911 centers as well as 988 resources.
2. Fourth Branch Institute [Resource Page](#) - lists toolkits, guides to specific issues within community response, and individual program evaluations.

Toolkits

Partner organizations have created comprehensive toolkits to guide communities in creating community responder programs:

1. [CSG toolkit](#): includes articles and videos on community and stakeholder engagement, dispatch, staffing, data collection and evaluation, safety protocols, financial sustainability, and legislation
2. [CSG national commission report](#): includes sections on dispatch, data collection and evaluation, financial sustainability, responder identity
3. [Vera Institute toolkit](#): includes articles and videos on community and stakeholder engagement, dispatch, staffing, data collection and evaluation, and program oversight

4. [GPL program development guide](#): includes checklists with key questions for community and stakeholder engagement, dispatch, staffing, data collection and evaluation, financial sustainability, communications, and equipment needs
5. [Local Progress elected leaders toolkit](#): includes sections on community and stakeholder engagement, financial sustainability, and operating agency selection

Resources on specific topics

Partner organizations have done deep dives into specific aspects of CR programs:

1. **Community Engagement:** Policing Project [guide](#)
2. **Dispatch:** LEAP/CAP/Policing Project [dispatch report](#) and [video](#), GPL report on [embedding professionals in dispatch](#)
3. **Data collection and evaluation:** GPL [guide to essential data metrics](#)
4. **Legal liability:** LEAP [liability report](#) and [webinar](#)
5. **Public opinion:** [Safer Cities polling data](#)
6. **Responder training:** [CSG webinar recording](#)

Individual city-specific case studies

Partner organizations have created city-specific case studies, including plans to guide the creation of new CR programs, reports sharing lessons from program implementation, and updates on program operation.

1. **Program Designs**
 - a. [Amherst, MA](#) (LEAP)
 - b. [Chicago, IL](#) (Policing Project)
 - c. [Dayton, OH](#) (LEAP)
 - d. [Evanston, IL](#) (LEAP)
 - e. [Milwaukee, WI](#) (LEAP)
 - f. [Tucson, AZ](#) (Policing Project)
2. **Implementation Lessons**
 - a. [Denver, CO](#) (Policing Project)
 - b. [Long Beach, CA](#) (GPL)
 - c. [San Francisco, CA](#) (Policing Project)
 - d. [San Gabriel Valley, CA](#) (GPL)
3. **Operation Updates**
 - a. Albuquerque, Atlanta, Austin, Baltimore, Dayton, Denver, Durham, Eugene, New York, Olympia, Portland, San Francisco ([CSG](#))
 - b. Albuquerque, Denver, Eugene, Minneapolis ([NLC](#))

Individual program data dashboards

1. [Albuquerque, NM](#)
2. [Cincinnati, OH](#)
3. [Contra Costa County, CA](#)
4. [Durham, NC](#)
5. [Fairbanks, AK](#)
6. [Gallatin County, MT](#)
7. [Long Beach, CA](#)
8. [Minneapolis, MN](#)
9. [Modesto, CA](#)
10. [Portland, OR](#)
11. [Rochester, NY](#)

Relevant research

Academic research

1. Bakko et al. [Springer Nature](#) study - compares outcomes of behavioral health incidents between CR programs, co-responder programs, telehealth, and traditional police.
2. Dee and Pyne [Science Advances](#) study - assesses Denver STAR's impact on incidents of reported crime.
3. Pope et al. [Psychiatry Online](#) study - surveys individuals with serious mental illness and their families to assess their preferred response types.

White papers

1. [The Community Responder Model](#) (CAP/LEAP)
2. [Mental Health Emergency Response](#) (CPE)
3. [9-1-1 Call Data Analysis](#) (Vera)

Videos

1. Local Progress community responder [video explainer](#)
2. RTI's [Durham HEART documentary](#)

Newsletters

Partner organizations offer free newsletters with the latest updates from the field.

1. Safer Cities - subscribe [here](#)
2. CSG Justice Center - select "Expanding First Response" [here](#)
3. Policing Project newsletter - subscribe [here](#)